



**TO: RESIDENTS OF SUGAR CREEK IN  
CITY LIMITS OF THE CITY OF STAFFORD**

Effective **November 1, 2011**, WCA Waste Corporation is pleased to be your new trash service provider for **OFF-CURB TRASH SERVICE**.

**NOTE: Collections days will change to Tuesdays and Fridays.**

WCA will collect residential refuse located off-curb twice weekly on **Tuesdays and Fridays**. Residential refuse must be either in containers not exceeding 40-gallons or bags not exceeding 40-pounds. Please have all refuse out on each service day by **7:00am**. Changing the service days to Tuesdays and Fridays avoids not receiving service on most major holidays and trash being collected before the weekend.

Trees, shrubs, brush trimmings and fencing must be tied and bundled in lengths no greater than 4-feet and weighing less than 40-pounds, and branches with a maximum diameter of 3-inches, and placed at **curbside** for collection.

Heavy/Bulky items such as appliances, furniture, carpet (up to 1 room, tied and bundled, no greater than 4-feet in length and weighing less than 40-pounds), cardboard boxes (flattened), will be collected either service day at **curbside**. By Federal Law, refrigerators and freezers or any other items containing Freon must be drained of Freon and have an accompanying bill to validate such service was performed.

Items excluded from normal collection are dirt, rocks, bricks, concrete, tires, batteries, gasoline, motor oil, cooking oil, paint, waste generated by a private contractor or any materials or items deemed hazardous, flammable or toxic. WCA will leave a tag explaining the reason for non-collected item(s). Residents requiring collection other than normal amounts of residential refuse, yard trimmings or bulk items should call WCA (281-368-8397) during normal office hours to make special arrangements and negotiate a price.

WCA will clean up any spillage that occurs during the collection process provided, however, that gasoline, motor oil, cooking oil, paint or any other liquid items in a container that is not visible to contractor personnel results in spillage that causes a stain, WCA will not be responsible.

**HOLIDAYS:** When a regular scheduled collection day falls on a holiday (New Year's Day, Memorial Day, July 4<sup>th</sup> Independence Day, Labor Day, Thanksgiving Day or Christmas Day) collection will be made on the next regular scheduled collection day.

**HOURS OF OPERATION:** Collection of refuse will not start before 7:00 a.m. or continue after 6:00 p.m. on the same day. Exceptions would be due to unusual circumstances.

**OFFICE:** WCA can be reached at 281-368-8397 any time during normal office hours from 8:00am to 5:00pm Monday to Thursday; 8:00am to 4:00pm on Friday. The office is located at 8515 Highway 6 South, Houston, Texas 77083.